



Cheapa Campa New Zealand

Motorhome Rental Conditions

01 April 2012 - 31 March 2013

Cheapa Campa is a division of Apollo Motorhome Holidays. This document contains a summary of some of the Cheapa Rental Conditions. For full detailed conditions refer to the conditions outlined in the Rental Contract at pick-up. All prices quoted in this document are in New Zealand dollars.

Flex Standard Rates	Flex Inclusive Rates
<p>Include:</p> <ul style="list-style-type: none"> - NZ\$2700 Liability (Hitop and 2 Berth S/T) - NZ\$5000 Liability (Other Vehicles) - Unlimited Kilometres - Kitchen Equipment - 13% GST - 24-hour Nation-wide Roadside Assistance - One Driver - Cheapa Welcome Pack - Maps and Campground Guides <p>Payable to Cheapa at pick-up:</p> <ul style="list-style-type: none"> - Optional Liability Reduction Package - Security Deposit - LP Gas Refill Fee - Road User Charge Recovery Fee - Extra Driver Fees - 3% Vehicle Registration Recovery Fee - Requested Additional Equipment 	<p>Include:</p> <ul style="list-style-type: none"> - Liability Reduction Option 2 (NZ\$0 Liability) - Unlimited Kilometres - Kitchen Equipment - Personal Kits (Bedding and Linen) - 15% GST - LP Gas Refill Fee - Road User Charge Recovery Fee - Table and Chairs - Baby/Booster Seat - 24-hour Nation-wide Roadside Assistance - Extra Driver Fees - Cheapa Welcome Pack - Maps and Campground Guides - 3% Vehicle Registration Recovery Fee <p>Payable to Cheapa at pick-up:</p> <ul style="list-style-type: none"> - Security Deposit (NZ\$250) - One Way Fee (NZ\$250 if applicable)

Protection Package

Personal Injury

New Zealand legislation provides limited coverage for personal injury. Cheapa Campa strongly recommends that all people travelling in New Zealand take out their own personal travel insurance.

Property Damage

The Vehicle is insured for damage to it or damage to the property of a third party. However you are responsible up to the amount of the applicable Liability for the cost of such damage to third party property, or to the rented Vehicle. You are also responsible for the cost of demurrage for the period the Vehicle is unavailable due to repairs. The Liability applies in respect of each claim, not per rental. In addition to the Liability an administration fee of \$75 will be charged per claim.

The Liability is applicable regardless of who is at fault and must be paid at the time the accident is reported to Cheapa Campa, not at the completion of the rental Period. Cheapa Campa reserves the right to charge the renter for any vehicle damage including Third Party property damage not reported on return of the vehicle.

Standard Liability

Cheapa's rental charge includes a Standard Liability of:

- **NZ\$2,700:** 2/3 Berth Hitop / 2 Berth ST
- **NZ\$5,000:** 4 Berth / 6 Berth

A Bond of \$2,700 / \$5,000 will be collected from you at the time of entering into the Rental Contract. Payment of this Bond is only accepted by credit card. The Bond will be debited to your account immediately. An administration fee (equal to the merchant surcharge) applies.

The Standard Liability can be reduced by purchasing one of the following Reduction Options:

1) REDUCTION OPTION 1

i) Hitop / 2 Berth ST

- A Liability of \$1,200 applies.
- You can purchase this Option by paying to Cheapa \$18 per day.
- The minimum amount payable is based on the minimum rental period applicable for your rental.
- The maximum amount payable by you for this Option is \$630 (i.e. 35 days rental).
- With this option a Bond of \$1,200 will be collected.

ii) 4 Berth/ 6 Berth

- A Liability of \$2,500 applies.
 - You can purchase this Option by paying to Cheapa \$22 per day.
 - The minimum amount payable is based on the minimum rental period applicable for your rental.
 - The maximum amount payable by you for this Option is \$1,100 (i.e. 50 days rental).
 - With this option a Bond of \$2,500 will be collected.
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2) REDUCTION OPTION 2

i) Hitop / 2 Berth ST

- A Liability of \$0 applies (excludes windscreen and tyre damage).

- You can purchase this Option by paying to Cheapa \$28 per day.
- The minimum amount payable is based on the minimum rental period applicable for your rental.
- The maximum amount payable by you for this Option is \$980 (i.e. 35 days rental).
- With this option a Bond of \$250 will be collected.

ii) 4 Berth/ 6 Berth

- A Liability of \$0 applies
- You can purchase this Option by paying to Cheapa \$37 per day.
- The minimum amount payable is based on the minimum rental period applicable for your rental.
- The maximum amount payable by you for this Option is \$1,850 (i.e. 50 days rental).
- With this option a Bond of \$250 will be collected.

Under option 2 demurrage is covered. Windscreen and tyre damage and underbody/overhead damage is **NOT** included.

Security Deposit (Bond)

For security purposes, only a credit card can be used to provide a Bond. The credit card holder must be present and able to sign for the Bond upon vehicle collection. The credit card holder is jointly and severally liable for any damage to the rental vehicle.

- **If you do not take any Reduction Option**, a Bond of \$2,700 / \$5,000 will be collected from you at the time of entering into the Rental Contract. Payment of this Bond is only accepted by credit card. The Bond will be debited to your account immediately. An administration fee (equal to the merchant credit card surcharge) applies. This fee is non-refundable.

- **If you take Reduction Option 1**, a Bond of \$1,200 / \$2,500 will be collected from you at the time of entering into the Rental Contract. Payment of this Bond is only accepted by credit card. The Bond will be debited to your account immediately. An administration fee (equal to the merchant credit card surcharge) applies. This fee is non-refundable.

- **If you take Reduction Option 2**, a Bond of \$250 will be collected from you at the time of entering into the Rental Contract. Payment of this Bond is only accepted by credit card (signed imprint with authorisation).

*** Please keep in mind that the Liability (and relevant Bond) applies in respect of each claim, not per rental. Therefore you may need to put up multiple Bonds if you have multiple accidents or damage claims while on hire. ***

Multiple rentals: Cheapa can roll over the Bond from one rental to the next, provided the multiple hires are within the same country and where the Bond has been debited from your credit card.

The Bond is fully refundable (excluding the administration fee) when the vehicle is returned to the correct location on time, is full of fuel and all other terms of the Rental Contract have been complied with. If there is damage to the vehicle on its return, the Bond will be used to cover the cost of such damage up to the amount of the relevant Liability. However, if the terms of the Rental Contract are breached and the Bond is insufficient to cover the damage then any extra cost will be charged.

Your Full Responsibility

At all times you will be responsible for:

- Damage caused where the terms of Rental Contract have been breached.
- Damage caused by negligence.
- Damage caused to the Vehicle in any way by part or total water submersion or salt water.
- Damage caused due to a single vehicle roll over.
- Damage caused to the Vehicle by the renter's willful conduct.

- Damage caused to the Vehicle by the use of snow chains.
 - Damage caused to the Vehicle when using the Vehicle in contravention of any legislation or regulation controlling vehicular traffic.
 - Damage or loss caused to any personal belongings.
 - Damage caused due to use of incorrect or contaminated fuel.
 - Damage to the awning, overhead or underbody of the Vehicle.
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Flex Rates

The flex rate that is available at the time of booking for the first rental day determines the daily rental rate for the entire rental period up to the 35th day. All rental days from the day on are counted as a new booking and the flex rate that applies for the 36th day will from then on, the flex rate that applies for the 71st rental day will be used from then, etc.

Rental Charges

Rentals are charged per calendar day. Day of pick-up and day of drop-off are included as days of rental regardless of time of pick up and drop off. When a rental moves from one rate season into the next, the calculation is based on both rates.

Payments

The only acceptable form of payment at Cheapa branches are by Credit Card, Debit Card or EFTPOS for rental charges or additional products. We only accept the following Credit Cards - Visa, Mastercard, American Express and Diners Club. No cash payments will be accepted under any circumstances.

Cheapa accepts the following credit cards – Visa, MasterCard, American Express and Diners Club. Visa and MasterCard will incur an additional 2% on any transaction, including the Bond. American Express and Diners Club will incur an additional 4.5% surcharge fee on any transaction.

Rental Duration

The minimum rental for all vehicles is **7** days. A one-way rental has a minimum rental period of at least **7** days.

Exceptions:

- Christmas: a 14-day minimum rental period applies for all locations during the period 15 December 2012 to 10 January 2013.

Minimum rental periods are subject to change during peak seasons.

One Way Rentals

A one-way rental fee of **\$250** is charged for rentals between the North and South Islands and vice versa, where pick-up is between 01 October 2012 and 31 March 2013.

Branches

Cheapa has campervan branches in Auckland and Christchurch. Branches are open seven days a week, 0800 to 1630. The latest pick-up or drop-off is 1600.

Branches will be closed Christmas Day, New Years Day and Good Friday.

Luggage storage is available at all branches for return hires (not one-way rentals).

Transfer

Vehicles must be collected and returned to our branches (not airports). Transfers to and from the Cheapa branch are provided free of charge from the Airports (within branch opening hours).

Prior to your trip, please advise Salamanda Travel your flight arrival details (flight number and arrival time). Upon arrival at Auckland or Christchurch Airport, please call Cheapa on toll-free 0800 113 131 to arrange your pick-up.

Taxes

Our rates include 15% GST.

Vehicle Registration Recovery Fee

A charge of 3% of the total cost will be levied to cover vehicle registration, duties, other associated costs and administration fees.

Road User Charge Recovery Fee

The Road User Charge Recovery Fee (i.e. Diesel Tax Recovery fee) will be calculated and collected on return of your vehicle based on the kilometres travelled during your hire. (The fee is included in the Inclusive package price).

The vehicle rates per 100km are as follows:

2 Berth:	Nil
2 Berth (Toilet & Shower):	NZ\$4.96
4 Berth:	NZ\$4.84
6 Berth:	NZ\$4.85

Rates are subject to Government changes.

Exchange Rate / Currency Variations

All credit card transactions directly through Cheapa are conducted in New Zealand dollars. Due to exchange rate fluctuations there could be some variance in the amount refunded compared to the amount initially charged. Cheapa do not accept any liability for variances up or down. Refunds by credit card can take up to 15 working days depending on the renter's Financial Institution.

Driver's Licence

- A current and full state or national driver's licence is required per driver at pick-up.
- Provisional licences are not accepted.
- Copies of driver's licences are not accepted.
- If the licence is not readable in English, an international driver's licence must accompany the original licence.
- An accredited English translation will be accepted in lieu of an international driver's licence.
- You must have held a driver's licence for at least 2 years and at the time of travel, it definitely needs to be a full licence (not provisional). The full licence must be valid for the whole length of the rental.

Extra Driver Fees

An extra driver fee of NZ\$3 per day applies per additional driver (per rental).

Age Restrictions

The minimum age to drive the vehicle is 21 years and drivers up to the age of 75 are permitted to drive the vehicles. For drivers 75 years and over, a medical certificate stating that they are fit and able to drive is required at pick-up. The medical certificate must be dated within 2 weeks of pick-up.

Kitchen Equipment

Each vehicle is supplied with complimentary kitchen equipment (such as plates, bowls, knives, forks, spoons, bottle/can opener, mixing bowls, colander, saucepans, frying pans, cooking utensils, chopping board, kettle, teapot, toaster and tea towel).

General Equipment

Each vehicle is supplied with complimentary general equipment (such as pegs and clothes line, dustpan/brush, fire extinguisher, bucket/hose, broom, matches, ice cube tray, coat hangers and toilet chemicals).

Personal Kits (Linen and Bedding)

Linen and bedding are not included for free in the Cheapa vehicles. Linen and Bedding Kits cost NZ\$35 per person per rental. Each Kit includes: 1 x doona/duvet, bed sheet, pillow, pillow case and bath towel.

Maps and Campground Guides

Each vehicle is supplied with a complimentary Road Atlas as well as campground guides.

For campground information, please see:

<http://www.holidayparks.co.nz>

<http://www.top10.co.nz>

<http://www.kiwholidayparks.com>

Vehicle Consultation

On pick up of the vehicle our staff will provide a complimentary vehicle consultation. This includes explaining all the interior and exterior features of the vehicle as well as driving tips.

Cheapa Welcome Pack

Each vehicle is supplied with a complimentary Cheapa Pack for the first night. The pack contains, matches, mini shampoo and conditioner, dishwashing liquid, sponge, soap, salt and pepper, coffee, tea and sugar satchels.

Bikes and Surfboards

Bulky items, such as surfboards, are not permitted in (or on) the Cheapa vehicles. The Cheapa vehicles do not come with roof racks, bike racks or tow bars. Items such as golf clubs and fold up wheelchairs are permitted.

Cheapa permits up to 2 bikes in the 4 and 6 Berth motorhomes. The following conditions apply:

- The bikes need to be stored inside the vehicle with a proper bike bag (front wheel has to be removed to fit into bag). The vehicles do not come with roof racks or bike racks.
- The bikes come with helmets (medium size) which are adjustable.
- There are no locks or repair kits supplied with the bikes.
- There is no Bond for bikes, however clients are responsible for any damage caused to the bike. If there is any damage (as assessed by the actual bike company), Cheapa will charge the client accordingly. Replacing a bike can cost \$500 and repairs can also cost up to \$500.
- Please consider the amount of interior space in the rental vehicle before hiring bikes.

With all bulky items, Cheapa does not accept any responsibility for any damage caused to the client's property. However clients are responsible for any damage that the bulky items cause to the rental vehicle, regardless of any Liability Cover taken.

Baby and Booster Seat Configurations

Cheapa 2/3 Berth Hitop: Cannot be fitted
Cheapa 2 Berth S/T: Cannot be fitted

Cheapa 4 Berth: 2 x Baby Seats OR 1 x Baby Seat and 1 x Booster Seat
Cheapa 6 Berth: 2 x Baby Seats OR 1 x Baby Seat and 1 x Booster Seat

Child restraints from overseas may not conform to the stringent standards required in New Zealand. Cheapa therefore strongly recommends overseas renters not to bring their own child restraints, as they will not be allowed to use them in Cheapa vehicles.

In New Zealand Cheapa offers a free transfer to the Cheapa branch from the Airport and vice versa. If clients have children that require a child restraint then Cheapa will order a taxi with the appropriate child restraints and Cheapa will pay for the taxi transfer (please keep taxi receipt).

Note:

Baby Seats are required for young children as follows:

- 9 to 18 kg weight; or
- 6 months to 4 years of age (on average); or
- above 70cm in length.

Booster Seats are required for young children as follows:

- 14 to 26 kg weight; or
- 4 to 7 years of age (on average).

First Aid Kits

A First Aid kit is supplied in every vehicle. If the seal is broken or the Kit is not returned, the Kit becomes the property of the renter and a \$50 fee is charged when the vehicle is returned.

L.P. Gas Refill Service Fee

The gas bottle(s) is supplied full. A service fee is payable on pick up of the vehicle:

\$25 – Cheapa Hitop / Cheapa 2 Berth ST

\$35 – Cheapa 4 Berth / Cheapa 6 Berth

The gas bottle can be returned empty to Cheapa at the completion of the rental. The fee applies for each part of a multiple rental.

Travel Restrictions

Two Wheel Drive vehicles can only be driven on sealed/bitumen roads. The only exception to this is the loose road surface on any major ski field access roads or any recognised campground access road less than 12 kilometres in length.

No vehicle shall be driven on:

North Island

- Ninety Mile Beach (Northland)
- Bluff Road that runs between Kuatunu and Mataurangi (Coromandel Peninsula)
- North of Colville Township (Coromandel Peninsula).

South Island

- Skippers Road (Queenstown)
- Ball Hut Road (Mt. Cook)

Please note that in the event of an accident or breakdown in a remote area or in an area not permitted by Cheapa, you are responsible for all costs associated with the recovery of the vehicle to Cheapa's nearest branch.

Cheapa Campa reserves the right at its sole discretion to restrict vehicle movements in certain areas due to adverse road or weather conditions, and the distance to nominated destinations in relation to the length of the rental period.

Change of Vehicle

We reserve the right to substitute a comparable vehicle or superior vehicle at no extra cost. This shall not constitute a breach of contract, and does not entitle the renter to any refund.

Voluntary Downgrade

Should the renter decide to take a lesser vehicle than booked they will not be entitled to any refund.

Roadside Assistance

Cheapa vehicles are enrolled with the New Zealand Automobile Association (NZAA). Their service is free (unless caused by your own fault) and an emergency road service is available. Any repair up to \$100 needs no authorisation from Cheapa and all that is necessary for full reimbursement to you from Cheapa is a proper receipt for the amount of the repairs. If the repair is more than \$100 then you must notify Cheapa (Free Phone Number 0800 113 131) and obtain Cheapa's consent before the repairs are carried out.

If the Vehicle cannot be driven as a result of a breakdown, Cheapa will only reimburse you for the time that the Vehicle was not available for use. Subject to availability, Cheapa will provide a replacement vehicle. However, any cost incurred in you traveling to a Cheapa branch is your responsibility. The failure of accessories such as air-conditioners, televisions, microwaves, stove and grill, water pump, shower and toilet, refrigerators and radios/cassettes/CD players are not considered a breakdown and no amount will be paid by Cheapa to You. Cheapa is not responsible for any accommodation charges, meals, change of itinerary or out of pocket expenses resulting from a breakdown of the Vehicle or as a result of any accident.

Note: It can often be difficult to carry out possible repairs during weekends and holiday periods and/or in remote areas due to limited opening times and/or spare parts.

Traffic Infringements

Cheapa reserve the right to charge the renter for any speeding or parking fines, traffic infringements and road toll fines. In addition to these costs, Cheapa Campa reserves the right to charge for associated administration costs for processing the fines (irrespective of excess).

An administration fee of NZ\$75 per fine will apply to cover the costs of processing.

Limit of Liability

In the event of no alternative vehicle being available to the renter our liability is limited to a refund of the hire charge or in the case of mechanical failure (unless caused by the renter) the remainder of the hire period.

Travel Insurance

Cheapa strongly recommends that clients ensure they take out the highest level of Travel Insurance.

Animals

Service dogs are permitted to travel in Cheapa vehicles with prior permission from Apollo. House-trained dogs are permitted to travel in Cheapa vehicles for a free with prior permission through Salamanda/Selfdriveshop.com.

No other animals are permitted in Cheapa vehicles.

Smoking

Smoking is not allowed in our vehicles.

Cleaning

The vehicle must be returned in a reasonable state of cleanliness or the hirer may be charged a cleaning fee up to \$250. If applicable, the toilet and waste (grey) water tank must both be returned empty or a \$150 cleaning charged will be imposed.

Booking Amendments

1) Prior to pick-up:

If you wish to make any changes to your booking **BEFORE** pick-up the booking will be calculated by using either the original flex rate or the flex rate that is valid at the time of the booking change, depending on whichever rate is higher. There are no exceptions to this rule. The following situations are classified as booking alterations:

- Change of date for vehicle pick-up or drop-off (including rental extensions)
- Change of location (depot) for vehicle pick-up or drop-off
- Change of vehicle category
- Name change

Booking amendments must be made at least **14 days** prior to pick-up to avoid the following:- if an amendment is made to the rental dates within 14 days of collection, no refund will be made if the length of hire is shortened (that is; the rental will be charged at the number of days originally booked). A relocation fee may apply if the collection or return location is amended within 14 days of vehicle pick up or if notification occurs during the hire.

2) After pick-up:

Changes or rental extensions must be made through Apollo directly. The additional days will be charged at the applicable rate (as advised by Apollo) available at the time of the extension.

- **Rental Extension:** If the customer wishes to extend the rental whilst on hire, they must first obtain authorisation from Reservations. This is subject to availability. The extra cost of an extended rental must be paid by credit card over the telephone or at an Apollo Branch immediately on confirmation of the rental extension.

If you decide to extend your rental duration (i.e. changing the drop-off date) by 2 days the same flex rate is used that applied on the day when you made your original booking. If you extend by 3 days or more, the booking change rule applies as outlined above.

Failure to obtain authorisation will result in the renter being charged double the daily gross rental rate.

- **Rental Reduction:** There are no refunds for returning the vehicle early.

- **Change of Drop-off Destination:** If the renter wishes to change the drop off destination after the rental has commenced, they first must obtain authorisation from the Apollo Head Office. Subject to the change being approved, an additional charge of \$700 will be charged.

Additional Equipment

To be requested at time of reservation and paid by customer on pick up at branch:

- Camping Chair: NZ\$17.00 per rental
- Camping Table: NZ\$24.00 per rental
- Baby/Booster Seat: NZ\$30.00 per rental
- Fan Heater (240V): NZ\$15.00 per rental
- First Aid Kits: A first aid kit is supplied in every vehicle. If the seal is broken or the kit is not returned, the kit becomes the property of the renter and a \$50 fee is charged when the vehicle is returned.
- GPS Navigation Unit: NZ\$10.00 per day (maximum NZ\$100 per rental)
- Mountain Bike Hire: NZ\$6.00 per day, per bike (NZ\$240 maximum payable). Includes helmets.
- Personal Kit (Bedding): NZ\$35.00 per person, per rental
- Snow Chains: NZ\$50.00 per rental (on request)

Note:

Cheapa offers bikes for hire with their 4 & 6 Berth motorhomes. The following conditions apply:

- A maximum of 2 bikes allowed per vehicle.
- Bikes must be pre-booked to ensure availability.
- Bike hire is inclusive of helmet (Size M and L available), lock and repair kit.
- Bikes are not insured and for any damage or loss of the bikes, clients are responsible up to NZ\$330.00 per bike (i.e. the cost of a new bike), irrespective of any vehicle Liability Cover taken. This money will be taken of the client's Bond.
- Clients are responsible for any damage that the bikes cause to the rental vehicle, regardless of any Liability Cover taken.

Snow chains can be fitted to the Apollo motorhomes. Cheapa staff will show clients how to properly fit the snow chains, however it is the client's responsibility to fit the chains to their vehicle when required. Please note that clients are responsible at all times for any damage caused to the motorhome by the use of snow chains, regardless of any Liability Protection Package taken.

Rates/Terms/Conditions/Vehicle Specifications

Are subject to change without notice.

Branch Locations

Auckland

2/20 Verissimo Drive
Westney Industry Park
Mangere, Auckland
New Zealand
Phone (09) 275 2451
- Distance from Airport: 5 Kilometres
- Distance from City: 16 Kilometres

Christchurch

24 Logistics Drive
Harewood, Christchurch
New Zealand
Phone: 03 360 2404
- Distance from Airport: 3 Kilometres
- Distance from City: 10 Kilometres